



Award for Excellence in Medication-Use Safety

Application Deadline: April 29, 2009

Supported by a grant provided by the Cardinal Health Foundation



The 2009 Award for Excellence in Medication-Use Safety Webinar Agenda

➤ Overview

- Key elements in the application.
- Items that are critical for a successful application.

➤ Open forum for questions regarding the application process.



The goals of this award are to:

- **Recognize** continuous **quality improvements within a medication-use system that are:**
 - Large in scope,
 - Effective **in improving patient safety,**
 - General application **principles for** implementation in other health-care systems.
- Disseminate **the results of these accomplishments in order to foster expanded knowledge.**
- Recognize outstanding pharmacy leadership and interdisciplinary team efforts leading to improved quality and safety of a medication-use system.



Eligibility

- **Hospitals and health systems within the U.S. are eligible to apply for the award.**
- **Hospitals or health systems must be licensed by the state in which it is located and/or be accredited by appropriate regulatory body such as The Joint Commission.**



Timeline for the Award Program

- **Application period** Jan 7- April 29
- **Notify finalists** July (as well as other applicants)
- **Finalists site visits** July/Aug
- **Notify winner** Sept (embargoed)
- **Video production** Oct
- **Announce the winner** Dec (ASHP MidYear Clin Mtg)



Requirements for finalists

- **1-day site visits are scheduled for finalists.**
- **Additional documentation may be requested during the site visit.**
- **The award winner is expected to participate in subsequent outreach and education efforts to share their accomplishments.**



Key Elements of the Application

1. Abstract of medication-use system initiative.

Example: The 2006 Institute of Medicine report, Preventing Medication Errors, motivated Novant to identify strategic opportunities to reduce adverse drug events (ADE) and harm. Knowing that patients who are 65 years or older are seven times more likely to require hospitalization due to an ADE, Novant developed the Safe Med outpatient medication reconciliation program.

- Through this program, pharmacists contact all patients who are 65 years or older within seven days of their discharge. The pharmacists assess each patient's medication regimen and provide education for safe adherence. A reconciled list of medications is then provided to the patient and primary care provider after each encounter. The Safe Med outpatient medication reconciliation program has reduced hospital admissions related to an ADE from 17.9 percent to 4 percent. In addition, predictive models estimate that Safe Med patients have experienced a remarkable 29-percent reduction in overall hospital admissions.

Key Elements of the Application

2. Initiative and Scope

- Describe the issue or challenge in the medication-use system that prompted the need for action.
- Address the scope, supporting evidence/data (pre and post initiative) and role of pharmacists and other practitioners.



Key Elements of the Application

3. **Multidisciplinary Involvement – Describe the role of pharmacists, physicians, nurses, administrators, students in the initiative.**
4. **Planning - How did your institution engage a team of practitioners to deal with issues and challenges regarding medication-use safety?**



Key Elements of the Application

5. **Implementation - Describe the plan.**
 - **Goals and endpoints.**
 - **Barriers/ plans to overcome them.**
 - **Education/ communication needs for staff.**
 - **Limitations for a full implementation.**
 - **Plans to sustain the initiative.**



Key Elements of the Application

6. **Outcomes** - measurable data collected over the preceding year (**1 year minimum**) that was **tied to the original goals.**
- **How were outcomes measured?**
 - **Describe valuable and unique lessons learned.**
 - **Discuss achievement of stated goals.**
 - **Use continuous quality improvement (CQI) tools (graphs, charts etc.)**



Key Elements of the Application

7. **Impact on patient care and safety in your hospital/ health system?**
 - **Provide post initiative data to validate results.**
 - **Describe methods for communicating the results.**
 - **Describe pharmacist's role in assessing results.**

Key Elements of the Application

**8. Innovation – Why was this approach innovative?
Include information on innovative use of
resources such as:**

- **dollars,**
- **manpower,**
- **education and**
- **techniques.**



Key Elements of the Application

9. **Sustainability- Over the last year and for the future.**
 - **How were results sustained?**

10. **Applicability - How is this initiative applicable to wide-scale adoption or implementation by other health systems?**
 - **Have you shared your activities with others?**





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