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Dr. Labovitz is a professor of Organizational Behavior at Boston University, and the Founder and CEO of Organizational Dynamics, Inc. (ODI). He counsels corporate executives on leading organizational alignment, integration strategies and quality management.

He has published or contributed to management articles in *Fortune*, the *Wall Street Journal*, *Quality Progress*, and *Quality Management in Healthcare*. He is also co-author of *Making Quality Work* (HarperBusiness, 1993) and *The Power of Alignment: How Great Companies Stay Centered and Accomplish Extraordinary Things* (John Wiley & Sons, Inc., 1997).

Dr. Labovitz has presented keynote addresses to diverse audiences throughout the world, from world congresses on quality in Singapore and Euro-Disney to national meetings of the American Hospital Association, the American College of Healthcare Executive and The Healthcare Forum. He has delivered numerous presentations to the annual meetings of ODI's international customer base, which includes 12 of *Fortune's* 20 top companies. He has twice been the plenary speaker at the annual meeting of the Federal Quality Institute, and has made presentations to the command structure of the United States Navy, Air Force and Coast Guard, as well as the U.S. Department of Agriculture.

ODI was twice named to *Inc.* magazine's list of the 500 fastest growing privately held U.S. companies. SKF, Volkswagen, British Airways, Philips, Electrolux, AirTouch, AT&T, Federal Express, Procter & Gamble and Union Carbide are among the leading corporations served by ODI. Government clients include the U.S. Coast Guard, Environmental Protection Agency, U.S. Air Force, and the U.S. Postal Service. ODI was chosen by the United States Postal Service as the Quality Supplier Award Winner in the small service company category from among 60,000 suppliers. ODI's healthcare division provides Continuous Quality Improvement services to over 240 medical centers in the U.S. and Europe.

Dr. Labovitz received Boston University's highest teaching award, the Metcalf Cup and Prize, which is awarded to the outstanding teacher from among the 2500 member faculty. He has twice served as the Civilian National Consultant for Quality and Organizational Change to the Surgeon General of the U.S. Air Force. From 2001-2005 he served as consultant on organizational alignment to Admiral Vern Clark, the Chief of Naval Operations. He is a member of the board of trustees at Children's Hospital in Boston as well as the board of trustees of the Dana Farber/Children's Hospital Cancer Center. He holds a B.S. from Boston University, an M.B.A. from Boston College, and a Ph.D. from Ohio State University. Prior to his graduate studies, Dr. Labovitz served in the U.S. Air Force with the rank of captain, and was a decorated pilot and aircraft commander.